

GAR-10A VERSION 02 2018-06-07 J 24460

# RUBBER TRACKS LIMITED WARRANTY PROGRAM AGRICULTURAL ACETRACK

• **AceTrack** – Coverage of sixty (60) months or three thousand (3,000) hours of operation; whichever comes first from the date of purchase or seventy-two (72) months from the manufacture date, as per the following:

PREMIUM WARRANTY PROGRAM FOR AGRICULTURAL PRODUCT					
Period of use from the first application	0 to 1000 hours	1001 to 1500 hours	1501 to 2000 hours	2001 to 3000 hours	> 3000 hours
0 to 24 months	0%	40%	70%	90%	100%
25 to 48 months	40%	70%	80%	90%	100%
49 to 60 months  Best warranty on the market	60%	80%	85%	90%	100%
% paid by the customer based on the suggested retail price					

# Exclusive – Lifetime Tread Blowout Free (TBF) warranty introductory offer.

This offer is valid on any track purchased as an OEM part upon delivery of new CNH unit equipped with AceTrack by Soucy or service part purchased via an authorized CNH dealer.

The TBF program is valid from launch of the new 2019 CNH model year and for a period of one (1) year.

Soucy has right to extend or terminate the TBF program at any time.



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### **ELIGIBILITY**

- 1. To be eligible for the warranty program:
  - a. The customer must complete the "rubber track failure or defect Analysis Report" and submit it to Customer Service department for analysis and approval. This should be accompanied by pictures showing clearly the nature of failure or defect.
  - b. The warranty only covers the tracks that have become unusable due to defects in material or manufacturing as recognized by Soucy in the evaluation of the failure or defect analysis report.
  - c. The thread height must remain a minimum thickness of 25 mm (1 ").
  - d. Without proof of purchase, the official date used for the warranty coverage will be the production date.
- 2. Soucy International Inc. reserves the right to reject any claim considered incomplete.

#### OWNER COMMITMENT

- 1. Installation fees and applicable taxes.
- 2. Undercarriage components well maintained and regularly adjusted.
- 3. Notify case of defect within the warranty period and provide proof of purchase and documents required for the claim.
- 4. Freight charges if applicable.

# WARRANTY PERIOD FOLLOWING THE REPLACEMENT

Rubber track replaced during the warranty period affected by a defect of manufacture will extend as follows:

- For a replacement from 0-24 months less than 2000 hours, the track will be covered for the original period time registered in Soucy Inc. files. However, when the customer pays more than 50% of the cost of the rubber track, the full warranty will apply.

For a replacement between 25-60 months already under warranty, the warranty will restart for the period of 48months/2000hrs.

## **OTHER CONDITIONS**

- Warranty track must be purchased within 90 days of approval of the claim.
- Local taxes, installation costs and other expenses related to the replacement will be added to customer's responsibility by the dealer.
- The manufacturer reserves the right to claim the track for a period of three months to conduct product improvement verifications.
- The manufacturer reserves the right to cancel in part or in whole the warranty if an evidence of non-compliance is determined.

See your CNH dealer for details or visit <a href="www.acetracks.com/warranty">www.acetracks.com/warranty</a>

For any questions, please call:

1-877-474-6665